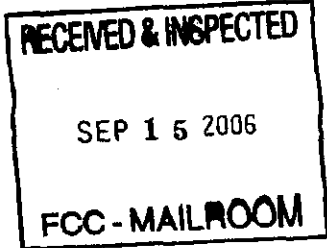


Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington D.C. 20554



In the Matter of)	
)	
Request for Review of the)	CC Docket No. 02-6
)	CC Docket No. 96-45
Decision of the)	File No. _____
Universal Service Administrative Company)	
By)	
)	
Leflore County School District)	
BEN # 128596)	

Before the Wireline Competition Bureau

REQUEST FOR REVIEW

Pursuant to Section 54.719(c) of the Federal Communication Commission's ("Commission") Rules and Regulations, Leflore County School District ("Leflore"), respectfully requests review of the Schools and Libraries Division ("SLD") of the Universal Service Administrative Company ("USAC") July 18, 2006 Notification of Commitment Adjustment Letter ("Adjustment Letter") rescinding the June 30, 2003 Funding Commitment Decision Letter ("FCDL") (Attached as Exhibit A) for FCC Form 470 # 744020000419507 ("2003 470"), (Attached as Exhibit B) and associated Form 471 #356863 (Attached as Exhibit C) and Funding Request Numbers ("FRNs") 962409, 962617, 962688, 962696, 962703, 962703, 962719, 962731, 962739 and 962744 for Funding Year 2003 (07/01/2003 – 06/30/2004). As will be shown below, the SLD: (1) improperly adjusted the funding commitment without sufficiently examining whether the Commission's rules were violated due to third party participation in the applicant's competitive bidding process; and (2) improperly found that the Form 470 was tainted. Therefore, based on the information provided herein, Leflore respectfully requests that the Commission remand the Adjustment Letter and order that the Form 470 was not tainted.

On Friday, June 23, 2006 the 2003 Form 470 for Leflore County School District was singled out for additional review because it was submitted on line and the Internet Protocols address from which it was submitted was the same address as Synergetics Diversified Computer Services ("Synergetics"). The only questions asked by the Program Compliance Department of SLD were:

1. Provide the name and title and employer of the individual who filed out and submitted the Form 470.
2. Provide that individuals contact information.
3. Provide the specific location from which the Form 470 was filed and submitted

No. of Copies rec'd _____
List A B C D E _____

4. If the Service Provider employee assisted in the filling out and or submitting the Form 470, provide the name and title of the Service Provider employee and describe the assistance.
5. Provide an explanation for the IP match

Les Elliott, the Technology Coordinator for Leflore responded that:¹

1. An employee of Synergetics provided assistance that was limited to "making sure that I included all services and products that I determined that Leflore County Schools would need in the upcoming Erate cycle, to make sure all interested parties could understand our needs when reviewing our form 470, and all fields had been completed and done so accurately so as not to jeopardize funding."
2. "I confirmed that the 470 reflected, in an accurate manner, the needs that I felt Leflore County School district required and asked Mr. Misener to go ahead and submit it from his location."
3. "At the time of the form 470, my workload was extremely demanding ...(our Technology Dept. consisted of only myself and one other, to provide network, hardware, and software support for approximately 220 teachers, 3000 students, and approx 500 pc's) and I was also going through a period of failing vision (opaque vitreous detachments, progressive cataract and vision fluctuations, (Ophthalmology report attached.)) that made me insecure in filing important documents that could be disqualified with the smallest of filing errors. This fact was borne out a few months later, while filing a form 486, I omitted an FRN, resulting in the loss of over \$30,000 in district monies."

To the best of our knowledge, no further investigation was performed by the SLD. Synergetics was never contacted, and neither Leflore nor Synergetics was ever given an opportunity to demonstrate that there was not a violation of the Commission's competitive bidding rules. Then on July 18, 2006, Synergetics received the Adjustment Letter (Attached as Exhibit E). The Adjustment Letter rescinded in full all committed funding associated with the 2003 470. The explanation provided was that

"after a thorough investigation it has been determined that ... cited Form 470 was tainted. When the Service Provider, Synergetics Diversified Computer Services, participated in the preparation of the cited Form 470 ... the Form 470 becomes tainted. FCC rules require applicants to submit a Form 470 to initiate the competitive bidding process, and to conduct a fair and open process. If the applicant has posted a Form 470 that a service provider participates in the Form 470 preparation and that service provider also participates in the competitive bidding process, the applicant has violated this requirement, and FCC rules consider this Form 470 to

¹ See Response of Leflore County School District attached as Exhibit D.

be tainted. ... Accordingly, the commitment has been rescinded in full and USAC will seek recovery of any disbursed funds.”²

The Adjustment Letter and its findings are contrary to *Academy of Careers and Technologies*, 38 CR 789, FCC 06-55, SLD-418398, *et al.* (May 19, 2006) (“*Academy*”). The mere fact that the same IP address was used by the Applicant and the Service Provider and that the Service Provider may have provided some assistance with the preparation of the Form 470 does not in and of itself constitute a violation of the FCC’s rules.

Academy places on affirmative obligation on USAC and the SLD that “When USAC suspects that a service provider has improperly participated in an applicant’s bidding process due to the results of its pattern analysis procedure, it is incumbent on USAC to conduct further investigation and analysis prior to denying of funding.”³ A service provider or billed entity must be given the opportunity “to demonstrate that it fully complied with all program rules and that it did not violate competitive bidding procedures.”⁴ “If an entity is able to demonstrate that it is fully compliant with all program rules and did not, for example, violate the Commission’s competitive bidding rules, then USAC should not deny funding....”⁵

Neither Leflore, nor Synergetics has been afforded the opportunity to demonstrate compliance. In addition, although, Mr. Elliott stated that he received some assistance from an employee of Synergetics he clearly stated that the assistance was limited to verifying that the information from Mr. Elliott for the Form 470 was consistent with E-rate rules. No Synergetics’ employee ever signed the Form 470 and at no time was an employee of Synergetics listed as the contact person on the Form 470. The Form 470 was created pursuant a Technology Plan approved by the State of Mississippi.⁶ The contact phone number listed in the Form 470 is Mr. Elliott’s office phone at the Leflore County School District. The bids received as a result of the Form 470 were all reviewed solely by Leflore.

Nothing in the record before the SLD and USAC contains any indication that any of the analysis required by *Academy* was done. To the contrary, based even on the limited inquiry, it appears that there was no legal basis for withdrawal of funding. Pursuant to *Academy*, the funding should not have been withdrawn without appropriate investigation.

If the level of investigation required by *Academy* had been performed, no violation of the Commission’s bidding rules would have been found. The Adjustment Letter makes the conclusion that the 2003 470 was tainted because “Synergetics Diversified Computer Services, participated in the preparation of the cited Form 470.” The Adjustment Letter makes the assumption that any participation by a service provider prior to bidding on the Form 470 taints the proceeding. That assumption is not consistent with the Commission’s rules or precedent.

² See Notification of Commitment Adjustment Letter (“Adjustment Letter”).

³ *Academy*, at para. 7

⁴ *Id.* at para. 7.

⁵ *Id.* Although *Academy* specifically referenced the “pattern analysis “ procedure, *Academy* is equally applicable here where merely because there was an IP address match and the Service Provider may have provided some assistance, funding was withdrawn.

⁶ See letter from Ms. Gwenda B. Purnell, Special Assistant, Mississippi Department of Education attached as Exhibit F.

With regard to the requirements for a fair and open competitive bidding process, Section 54.504 of the Commission's rules provides in pertinent part:

"Competitive bid requirements. Except as provided in §54.511(c), an eligible school, library, or consortium that includes an eligible school or library shall seek competitive bids, pursuant to the requirements established in this subpart, for all services eligible for support under §§54.502 and 54.503. These competitive bid requirements apply in addition to state and local competitive bid requirements and are not intended to preempt such state or local requirements."

To promote a fair and open competitive bidding process, the Commission adopted several requirements aimed at ensuring that all prospective bidders could identify the services that schools seek to receive and that all such bidders would have sufficient time to prepare and submit bids.⁷ The Commission's rules require that an applicant make a bona fide request for services by filing with the Administrator an FCC Form 470.⁸ Nowhere in the Commission's rules nor in the Commission's Report and Orders implementing the rules are service providers prohibited from any participation in the preparation of the Form 470. To the contrary in *Mastermind*, Mastermind admitted that it was involved in the preparation of Forms 470, that a Mastermind employee was listed as the contact person on some of the Forms 470 and that a Mastermind employee had signed some Forms 470.⁹ The Commission found that to the extent that a Mastermind employee was listed as the contact person or signed the Form 470, the Form 470 was defective and violated the competitive bidding rules.¹⁰ The Commission held that denial was appropriate in any instance in which the service provider is listed as the contact person and participates in the bidding process.¹¹ However, the Commission also held that even where the service provider was involved with the preparation of the Forms 470, "To the extent that the applications at issue were denied by SLD in instances that the Applicant did not name a Mastermind employee as the contact person and a Mastermind employee did not sign the associated Forms 470 or 471, we do not believe that there has been a violation of the competitive bidding process."¹² Therefore, mere involvement by the service provider in the preparation of the Form 470 does not disqualify the Form 470.

In the instant case, the only finding made by the SLD was that Synergetics participated in the preparation of the Form 470. Under *Mastermind* there must be a finding the service provider either signed the Form 470 or was the contact person. Here no Synergetics employee was listed as the contact person on the Form 470; and no Synergetics' employee signed either the Form 470 or the 471. If, as required by *Academy*, the SLD had properly investigated they would have found that:

⁷ *Mastermind Internet Services Inc* 16 FCC Rcd 4028 (2000) ("*Mastermind*") at footnote 11 citing *Federal-State Joint Board on Universal Service*, Report and Order, 12 FCC Rcd 8776, 9078-80, paras 575-79.

⁸ *Id.* at footnote 12 citing OMB 3060-0806.

⁹ *Id.* at para 6.

¹⁰ *Id.* at para 10.

¹¹ *Id.* at para. 11.

¹² *Id.* at para 14.

1. The 2003 470 was created consistent with the state approved technology plan;¹³
2. The determination of which services to request was made by Leflore;
3. Synergetics did not sign nor certify the 2003 470;
4. All contacts for the 2003 470 were through the applicant Leflore and not the service provider;
5. The 2003 470 clearly identified Mr. Elliott as the individual to whom inquiries should be directed and was the individual responsible for the selection of a service provider;
6. Synergetics was not involved in any way in the evaluation of bids;¹⁴
7. The bids were fully evaluated consistent with the Commission's standard with price being the primary consideration;
8. The Adjustment Letter requires repayment of funds used to compensate the service provider for maintenance that has already been performed and that was necessary for the continued operation of essential internal connections; and
9. The funds were used for precisely the nature and type of services that provide essential E-Rate benefits.

The SLD failed to properly recognize that the assistance provided by Synergetics as an incumbent service provider was approved by the Commission when it stated in *Mastermind* that "even if an incumbent service provider might have a competitive advantage in the bidding process, it does not exert control over the bidding process to the disadvantage of other potential bidders."¹⁵ The SLD can not simply presume that an incumbent service provider's day-to-day relationship with a billed entity automatically taints the process. Both the billed entity and the Service Provider must be given the opportunity to show that the rules have not been violated. The Commission stated recently in *Providence Public School District*, that after receiving confusing replies to initial inquiries, [the SLD] should have contacted Providence to inquire specifically as to what work was actually being performed. Had the [SLD] done so, Providence would have had the opportunity, at that time, to provide additional documentation..."¹⁶ In addition, as the Commission stated in *Pasadena*, "[the SLD] retains an obligation to conduct a reasonable inquiry into the filings and materials [it] ... has in its possession."¹⁷

In this case, the SLD failed to either conduct a reasonable inquiry into the materials already in its possession and when confusion arose regarding the actual level of involvement by Synergetics in the competitive bid process it failed to conduct further inquiries. If a further inquiry was performed, it would have revealed that Synergetics' conduct was consistent with the Commission's rules and policies.

¹³ Supra at note 5.

¹⁴ See Affidavit of Mr. Elliott of Leflore County School District attached as Exhibit G.

¹⁵ Synergetics has been providing service to Leflore for 10 years.

¹⁶ *Providence Public School District*, DA 06-1643, SLD-470293, para. 7, (August 15, 2006).

¹⁷ *Pasadena Unified School District*, DA 06-486, SLD-399355, 408239, 408707, 415257, para. 9, (February 28, 2006).

At no time has the FCC ever held that mere participation by a service provider in the 470 process is a violation of the rules or creates a taint on the bidding process. There is, moreover, no basis for such a finding here.

Synergetics has been a participant in the E-rate program since the 1998 – 1999 Funding Year and has provided E-rate eligible services to Leflore consistent with a technology plan approved by the Mississippi Department of Education since that time. Throughout this period of time, Synergetics has only provided assistance that is consistent with the Commission's rules and the activities listed as proper pursuant to the *SLD Guide to Service Provider Participation in the E-Rate*.¹⁸

From 1998 to 2006 Leflore has posted Forms 470 for internal connections services. During this (period of time) Leflore received only one reply, from Synergetics. Only in Funding Year 2006 did Leflore finally receive a second bid. This second bid was only received after Leflore solicited bids via telephone from alternate providers who had earlier chosen not to bid. There is a dearth of service providers replying to Forms 470, for similar services, in this region. For example, Sunflower County School District, located immediately to the west of Leflore, did not receive any responses to their Form 470 for Basic Maintenance (Internal Connections) from 2002-2006. (Attached as Exhibit H). The remote, rural region of the Mississippi Delta where Leflore is located does not contain the specialized internal connections support required by Leflore. Synergetics is one of few providers providing cost effective E-rate eligible services for internal connection/basic maintenance support.

Leflore County is one of the neediest school districts in the country. As of the 2000 Census the total population of Leflore County was 37,947.¹⁹ 34.80% the total population was below the poverty line, including 48.00% of those under the age of 18, the age group of most school-age children supported by the E-rate program.²⁰ Leflore County School District is a 90% E-rate discount recipient. The Telecommunications Act directed the Commission to ensure that "[c]onsumers in all regions of the Nation, including low-income consumers and those in rural, insular, and high cost areas . . . have access to telecommunications and information services . . . at rates that are reasonably comparable to rates charged for similar services in urban areas. Congress further directed the Commission to define additional services for support for eligible schools, libraries, and health care providers, and directed the Commission to establish competitively neutral rules . . . to enhance, to the extent technically feasible and economically reasonable, access to advanced telecommunications and information services for all public and non-profit elementary and secondary school classrooms, health care providers, and libraries."²¹ Denial of funding to one of the nation's poorest and neediest regions would be contrary to the purpose of the E-rate program.²²

¹⁸ See *The SLD Guide to Service Provider Participation in the E-Rate*, located at: <http://www.sl.universalservice.org/vendor/manual/chapter5.asp>.

¹⁹ See http://en.wikipedia.org/wiki/Leflore_County, citing 2000 U.S. Census Bureau statistics.

²⁰ *Id.*

²¹ See Report & Order In the Matter of Federal-State Joint Board on Universal Service, FCC 97-157, CC Docket No. 96-45, May 7, 1997, citing 47 U.S.C. § 254(b)(3), 47 U.S.C. § 254(h)(2)(A), 47 U.S.C. § 254(h)(1)(A), 47 U.S.C. § 254(h)(1)(B).

²² See *Bishop Perry Middle School*, FCC 06-54, SLD-487170, et al. (May 19, 2006).

Upholding the SLD's issuance of a Notification of Commitment Adjustment Letter in this case is contrary to the purposes of the E-rate program and against the public interest. The SLD did not conduct the level of inquiry required by *Academy*. Pursuant to *Mastermind*, mere assistance with the Form 470 is not a violation of the Rules. The Commission has never refused funding for mere assistance with the Form 470. Given the fact that Leflore is a very poor school district for which the E-rate program was designed to provide assistance, it is not appropriate, on an *ex post facto* basis, to require repayment of funds used consistent with the rules.

Therefore, Leflore respectfully requests that the Commission remand the Adjustment Letter and order USAC to rescind its adjustment of the prior funding for the 2003 470 filed by Leflore.

LEFLORE COUNTY SCHOOL DISTRICT

By: 
Les Elliott
Technology Coordinator

Leflore County School District

Phone: 662-455-5463

Facsimile: 662-459-7255

Dated: Sept 14, 2016

EXHIBIT A

USAC
Schools and Libraries Division
Box 125 - Correspondence Unit
80 South Jefferson Road
Whippany, New Jersey 07981

TIME SENSITIVE MATERIAL

01381
LEFLORE COUNTY SCHOOL DISTRICT
Les Elliott
1901 HIGHWAY 82 W
GREENWOOD, MS 38930

|||||



Universal Service Administrative Company
Schools & Libraries Division

FUNDING COMMITMENT DECISION LETTER

(Funding Year 2003: 07/01/2003 - 06/30/2004)

June 30, 2003

LEELORE COUNTY SCHOOL DISTRICT
Les Elliott
1901 HIGHWAY 82 W
GREENWOOD, MS 38930

Re: Form 471 Application Number: 356863
Funding Year 2003: 07/01/2003 - 06/30/2004
Billed Entity Number: 128596
Applicant's Form Identifier: LCSD-YR2003-IC471

Thank you for your Funding Year 2003 E-rate application and for any assistance you provided throughout our review. Here is the current status of the funding request(s) featured in the Funding Commitment Report at the end of this letter.

- The amount, \$276,976.35 is "Approved".

Please refer to the Funding Commitment Report on the page following this letter for specific funding request decisions and explanations.

NEW FOR FUNDING YEAR 2003

The Important Reminders and Deadlines immediately preceding this letter are provided to assist you throughout the application process.

NEXT STEPS

- Review technology planning requirements
- Review CIPA Requirements
- Fill Form 486
- Invoice the SLD using the Form 474 (service providers) or Form 472 (Billed Entity)

FUNDING COMMITMENT REPORT

On the pages following this letter, we have provided a Funding Commitment Report for the Form 471 application cited above. The enclosed report includes a list of the Funding Request Number(s) (FRNs) from your application. The SLD is also sending this information to your service provider(s) so preparations can be made to begin implementing your E-rate discount(s) upon the filing of your Form 486. Immediately preceding the Funding Commitment Report, you will find a guide that defines each line of the Report.

TO APPEAL THIS DECISION:

If you wish to appeal the decision indicated in this letter, your appeal must be RECEIVED BY THE SCHOOLS AND LIBRARIES DIVISION (SLD) WITHIN 60 DAYS OF THE ABOVE DATE ON THIS LETTER. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and e-mail address (if available) for the person who can most readily discuss this appeal with us.
2. State outright that your letter is an appeal. Identify which Funding Commitment

Box 125 - Correspondence Unit, 80 South Jefferson Road, Whippany, New Jersey, 07981
Visit us online at: www.sl.universalservice.org

IMPORTANT REMINDERS & DEADLINES

The following information is provided to assist you throughout the application process. We recommend that you keep it in an easily accessible location and that you share it with the appropriate members of your organization.

FORM 486 DEADLINE - The Form 486 must be postmarked no later than 120 days after the Service Start Date you report on the Form 486 or no later than 120 days after the date of the Funding Commitment Decision Letter, whichever is later. If you are required to have a Technology Plan, you must indicate the SLD Certified Technology Approver who approved your plan and you must retain documentation of your monitoring of the progress toward your stated goals.

CHILDREN'S INTERNET PROTECTION ACT (CIPA) - If FY2003 is your Third Funding Year for the purposes of CIPA and you apply for Internet Access or Internal Connections, you must be in compliance with CIPA and cannot request a waiver. The Supreme Court may issue an opinion in July 2003 changing the CIPA requirements - watch the SLD web site.

INVOICE DEADLINE - Invoices must be postmarked no later than 120 days after the last date to receive service - including extensions - or 120 days after the date of the Form 486 Notification Letter, whichever is later. Invoices should not be submitted until the invoiced products and services have been delivered and billed, and (for SEAR Forms) the provider has been paid.

OBLIGATION TO PAY NON-DISCOUNT PORTION - Applicants are required to pay the non-discount portion of the cost of the products and/or services. Service providers are required to bill applicants for the non-discount portion. The FCC has stated that requiring applicants to pay their share ensures efficiency and accountability in the program. If you are using a trade-in as part of your non-discount portion, please refer to the SLD web site.

RETAIN DOCUMENTATION - Applicants and service providers must retain documentation, including but not limited to, documents showing:

- compliance with all applicable competitive bidding requirements,
- products and/or services delivered (e.g., customer bills detailing make, model and serial number),
- resources necessary to make effective use of E-rate discounts, including the purchase of equipment such as workstations not eligible for support,
- the specific location of each item of E-rate funded equipment, and
- the applicant has paid the non-discount portion.

These documents must be retained and available for review for 5 years.

FREE SERVICES ADVISORY - Applicants and service providers are prohibited from using the Schools and Libraries Support Mechanism to subsidize the procurement of ineligible or unrequested products and services, or from participating in arrangements that have the effect of providing a discount level to applicants greater than that to which applicants are entitled.

Complete program information is posted to the Schools and Libraries Division (SLD) web site at www.sl.universalservice.org. Information is also available by contacting the SLD Client Service Bureau by e-mail at question@universalservice.org, by fax at 1-888-276-8736 or by phone at 1-888-203-8100.

A GUIDE TO THE FUNDING COMMITMENT REPORT

A report for each E-rate funding request from your application is attached to this letter. We are providing the following definitions for the items in that report.

FORM 471 APPLICATION NUMBER: The unique identifier assigned to a Form 471 application by the SLD.

FUNDING REQUEST NUMBER (FRN): A Funding Request Number is assigned by the SLD to each Block 5 of your Form 471 once an application has been processed. This number is used to report to Applicants and Service Providers the status of individual discount funding requests submitted on a Form 471.

FUNDING STATUS: Each FRN will have one of the following definitions:

1. An FRN that is "Funded" will be approved at the level that the SLD determined is appropriate for that item. The funding level will generally be the level requested unless the SLD determines during the application review process that some adjustment is appropriate.
2. An FRN that is "Not Funded" is one for which no funds will be committed. The reason for the decision will be briefly explained in the "Funding Commitment Decision," and amplification of that explanation may be offered in the section, "Funding Commitment Decision Explanation." An FRN may be "Not Funded" because the request does not comply with program rules, or because the total amount of funding available for this Funding Year was insufficient to fund all requests.
3. An FRN that is "As Yet Unfunded" reflects a temporary status that is assigned to an FRN when the SLD is uncertain at the time the letter is generated whether there will be sufficient funds to make commitments for requests for Internal Connections at a particular discount level. For example, if your application included requests for discounts on both Telecommunications Services and Internal Connections, you might receive a letter with funding commitments for your Telecommunications Services funding requests and a message that your Internal Connection requests are "As Yet Unfunded." You would receive one or more subsequent letters regarding the funding decision on your Internal Connections requests.

SERVICES ORDERED: The type of service ordered from the service provider, as shown on Form 471.

SPIN (Service Provider Identification Number): A unique number assigned by the Universal Service Administrative Company to service providers seeking payment from the Universal Service Fund for participating in the universal service support mechanisms. A SPIN is also used to verify delivery of services and to arrange for payment.

SERVICE PROVIDER NAME: The legal name of the service provider.

CONTRACT NUMBER: The number of the contract between the eligible party and the service provider. This will be present only if a contract number was provided on Form 471.

BILLING ACCOUNT NUMBER: The account number that your service provider has established with you for billing purposes. This will be present only if a Billing Account Number was provided on Form 471.

EARLIEST POSSIBLE EFFECTIVE DATE OF DISCOUNT: The first possible date of service for which the SLD will reimburse service providers for the discounts for the service.

CONTRACT EXPIRATION DATE: The date the contract expires. This will be present only if a contract expiration date was provided on Form 471.

SITE IDENTIFIER: The Entity Number listed in Form 471, Block 5, Item 22a will be listed. This will appear only for "site specific" FRNs.

ANNUAL PRE-DISCOUNT AMOUNT FOR ELIGIBLE RECURRING CHARGES: Eligible monthly pre-discount amount approved for recurring charges multiplied by number of months of recurring service provided in the funding year.

ANNUAL PRE-DISCOUNT AMOUNT FOR ELIGIBLE NON-RECURRING CHARGES: Annual eligible non-recurring charges approved for the funding year.

PRE-DISCOUNT AMOUNT: Amount in Form 471, Block 5, Item 23I, as determined through the application review process.

Decision Letter (ECOL) you are appealing. Indicate the relevant funding year and the date of the ECOL. Your letter of appeal must also include the applicant name, the Form 471 Application Number, and the Billed Entity Number from the top of your letter.

3. When explaining your appeal, copy the language or text from the funding synopsis that is at the heart of your appeal, to allow the SLD to more readily understand and respond appropriately. Please keep your letter to the point, and provide documentation to support your appeal. Be sure to keep copies of your correspondence and documentation.
4. Provide an authorized signature on your letter of appeal.

If you are submitting your appeal on paper, please send your appeal to: Letter of Appeal, Schools and Libraries Division, Box 125 - Correspondence Unit, 80 South Jefferson Road, Whippany, NJ 07981. Additional options for filing an appeal can be found in the "Appeals Procedure" posted in the Reference Area of the SLD web site or by contacting the Client Service Bureau. We encourage the use of either the e-mail or fax filing options to expedite filing your appeal.

While we encourage you to resolve your appeal with the SLD first, you have the option of filing an appeal directly with the Federal Communications Commission (FCC). You should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be RECEIVED BY THE FCC WITHIN 60 DAYS OF THE ABOVE DATE ON THIS LETTER. Failure to meet this requirement will result in automatic dismissal of your appeal. Further information and options for filing an appeal directly with the FCC can be found in the "Appeals Procedure" posted in the Reference Area of the SLD web site or by contacting the Client Service Bureau. We strongly recommend that you use either the e-mail or fax filing options because of continued substantial delays in mail delivery to the FCC. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554.

NOTICE ON RULES AND FUNDS AVAILABILITY

Applicants' receipt of funding commitments is contingent on their compliance with all statutory, regulatory, and procedural requirements of the Schools and Libraries Universal Service Support Mechanism. Applicants who have received funding commitments continue to be subject to audits and other reviews that the SLD and/or the FCC may undertake periodically to assure that funds that have been committed are being used in accordance with all such requirements. The SLD may be required to reduce or cancel funding commitments that were not issued in accordance with such requirements, whether due to action or inaction, including but not limited to that by the SLD, the applicant, or the service provider. The SLD, and other appropriate authorities (including but not limited to USAC and the FCC), may pursue enforcement actions and other means of recourse to collect erroneously disbursed funds. The timing of payment of invoices may also be affected by the availability of funds based on the amount of funds collected from contributing telecommunications companies.

Schools and Libraries Division
Universal Service Administrative Company

DISCOUNT PERCENTAGE APPROVED BY THE SLD: This is the discount rate that the SLD has approved for this service.

FUNDING COMMITMENT DECISION: This represents the total amount of funding that the SLD has reserved to reimburse service providers for the approved discounts for this service for this funding year. It is important that you and the service provider both recognize that the SLD should be invoiced and the SLD may direct disbursement of discounts only for eligible, approved services actually rendered.

FUNDING COMMITMENT DECISION EXPLANATION: This entry may amplify the comments in the "Funding Commitment Decision" area.

FUNDING COMMITMENT REPORT

Form 471 Application Number: 356863
Funding Request Number: 962457 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: 3000
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 12/31/2005
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$10,815.00
Pre-discount Amount: \$10,815.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$9,733.50 - FRN approved as submitted

Funding Request Number: 962472 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143005637 Service Provider Name: Business Communications Incorporated
Contract Number: 3000-7
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 12/31/2005
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$975.00
Pre-discount Amount: \$975.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$877.50 - FRN approved as submitted

Funding Request Number: 962479 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: LAN-Network EPL
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 43121
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$10,889.00
Pre-discount Amount: \$10,889.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$9,800.10 - FRN approved as submitted

Funding Request Number: 962510 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: LAN-Network EPL
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 43119
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$10,889.00
Pre-discount Amount: \$10,889.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$9,800.10 - FRN approved as submitted

FUNDING COMMITMENT REPORT

-Form 471 Application Number: 356863
Funding Request Number: 962409 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: MS2003-0911
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$57,600.00
Pre-discount Amount: \$57,600.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$51,840.00 - FRN approved as submitted

Funding Request Number: 962427 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: LAN-Network EPL
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$16,999.50
Pre-discount Amount: \$16,999.50
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$15,299.55 - FRN approved as submitted

Funding Request Number: 962432 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: LAN-Server EPL
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$17,379.00
Pre-discount Amount: \$17,379.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$15,541.10 - FRN approved as submitted

Funding Request Number: 962438 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: 3000
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 12/31/2005
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$1,500.00
Pre-discount Amount: \$1,500.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$1,350.00 - FRN approved as submitted

FUNDING COMMITMENT REPORT

Form 471 Application Number: 356863
Funding Request Number: 962515 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: LAN-Network EPL
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 43125
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$10,889.00
Pre-discount Amount: \$10,889.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$9,800.10 - FRN approved as submitted

Funding Request Number: 962520 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: LAN-Server EPL
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 43121
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$17,379.00
Pre-discount Amount: \$17,379.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$15,641.10 - FRN approved as submitted

Funding Request Number: 962526 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: LAN-Server EPL
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 43120
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$17,379.00
Pre-discount Amount: \$17,379.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$15,641.10 - FRN approved as submitted

Funding Request Number: 962531 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: LAN-Server EPL
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 43119
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$17,379.00
Pre-discount Amount: \$17,379.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$15,641.10 - FRN approved as submitted

FUNDING COMMITMENT REPORT

Form 471 Application Number: 356863
Funding Request Number: 962539 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: LAN-Server EPL
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 43126
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$17,379.00
Pre-discount Amount: \$17,379.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$15,641.10 - FRN approved as submitted

Funding Request Number: 962544 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: LAN-Server EPL
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 43124
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$17,379.00
Pre-discount Amount: \$17,379.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$15,641.10 - FRN approved as submitted

Funding Request Number: 962550 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: LAN-Server EPL
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 43125
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$17,379.00
Pre-discount Amount: \$17,379.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$15,641.10 - FRN approved as submitted

Funding Request Number: 962556 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: LAN-Server EPL
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 43109
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$17,379.00
Pre-discount Amount: \$17,379.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$15,641.10 - FRN approved as submitted

FUNDING COMMITMENT REPORT

Form 471 Application Number: 356863
Funding Request Number: 962576 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: LAN-Server EPL
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 211529
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$17,379.00
Pre-discount Amount: \$17,379.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$15,641.10 - FRN approved as submitted

Funding Request Number: 962617 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: 0106BDER
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 43121
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$7,750.00
Pre-discount Amount: \$7,750.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$6,975.00 - FRN approved as submitted

Funding Request Number: 962688 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: 0110BDER
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 43120
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$3,000.00
Pre-discount Amount: \$3,000.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$2,700.00 - FRN approved as submitted

Funding Request Number: 962696 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: 0108BDER
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 43119
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$5,500.00
Pre-discount Amount: \$5,500.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$4,950.00 - FRN approved as submitted

FUNDING COMMITMENT REPORT

Form 471 Application Number: 356863
Funding Request Number: 962703 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: 0109BDER
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 43126
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$1,500.00
Pre-discount Amount: \$1,500.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$1,350.00 - FRN approved as submitted

Funding Request Number: 962719 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: 0114BDER
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 43124
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$4,500.00
Pre-discount Amount: \$4,500.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$4,050.00 - FRN approved as submitted

Funding Request Number: 962731 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: 0111BDER
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 43125
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$6,625.00
Pre-discount Amount: \$6,625.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$5,962.50 - FRN approved as submitted

Funding Request Number: 962739 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: 0112BDER
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 43109
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$1,142.00
Pre-discount Amount: \$1,142.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$1,027.80 - FRN approved as submitted

FUNDING COMMITMENT REPORT

Form 471 Application Number: 356863
Funding Request Number: 962744 Funding Status: Funded
Services Ordered: Internal Connections
SPIN: 143004683 Service Provider Name: Synergetics Diversified Computer
Contract Number: 01138DER
Billing Account Number: N/A
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Site Identifier: 211529
Annual Pre-discount Amount for Eligible Recurring Charges: \$.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$767.00
Pre-discount Amount: \$767.00
Discount Percentage Approved by the SLD: 90%
Funding Commitment Decision: \$690.30 - FRN approved as submitted

EXHIBIT B

470

Schools and Libraries Universal Service Description of Services Requested and Certification Form

Estimated Average Burden Hours Per Response: 4.0 hours

This form is designed to help you describe the eligible telecommunications-related services you seek so that this data can be posted on the Fund Administrator website and interested service providers can identify you as a potential customer and compete to serve you.

Please read instructions before beginning this application.

(To be completed by entity that will negotiate with providers.)

Block 1: Applicant Address and Identifications

Form 470 Application Number: 744020000419507
Applicant's Form Identifier: LCSD-Y6-470-1
Application Status: CERTIFIED
Posting Date: 11/22/2002
Allowable Contract Date: 12/20/2002
Certification Received Date: 11/22/2002

1. Name of Applicant: LEFLORE COUNTY SCHOOL DISTRICT		
2. Funding Year: 07/01/2003 - 06/30/2004		3. Your Entity Number 128596
4a. Applicant's Street Address, P.O.Box, or Route Number 1901 HIGHWAY 82 W		
City GREENWOOD	State MS	Zip Code 38930
b. Telephone number (662) 455- 5463		c. Fax number (662) 455- 2703
d. E-mail Address lesell@netdoor.com		
5. Type Of Applicant <input checked="" type="checkbox"/> Individual School (individual public or non-public school) <input type="checkbox"/> School District (LEA;public or non-public[e.g., diocesan] local district representing multiple schools) <input type="checkbox"/> Library (including library system, library branch, or library consortium applying as a library) <input type="checkbox"/> Consortium (intermediate service agencies, states, state networks, special consortia)		
6a. Contact Person's Name: Les Elliott First, fill in every item of the Contact Person's information below that is different from Item 4, above. Then check the box next to the preferred mode of contact. (At least one box MUST be checked.)		
6b. Street Address, P.O.Box, or Route Number <input checked="" type="checkbox"/> 1901 HIGHWAY 82 W		
City GREENWOOD	State MS	Zip Code 38930
6c. Telephone Number (662) 455- 5463		

6d. Fax Number (662) 455-2703

6e. E-mail Address lesell@netdoor.com

Block 2: Summary Description of Needs or Services Requested**7 This Form 470 describes (check all that apply):**

- a. ☐ Tariffed services - telecommunications services, purchased at regulated prices, for which the applicant has no signed, written contract. A new Form 470 must be filed for tariffed services for each funding year.
- b. ☐ Month-to-month services for which the applicant has no signed, written contract. A new Form 470 must be filed for these services for each funding year.
- c. ☐ Services for which a new written contract is sought for the funding year in Item 2.
- d. ☐ A multi-year contract signed on or before 7/10/97 but for which no Form 470 has been filed in a previous program year.

NOTE: Services that are covered by a signed, written contract executed pursuant to posting of a Form 470 in a previous program year OR a contract signed on/before 7/10/97 and reported on a Form 470 in a previous year as an existing contract do NOT require filing of a Form 470.

What kinds of service are you seeking: Telecommunications Services, Internet Access, or Internal Connections? Refer to the Eligible Services List at www.sl.universalservice.org for examples. Check the relevant category or categories (8, 9, and/or 10 below), and answer the questions in each category you select.

8 ☐ Telecommunications Services

Do you have a Request for Proposal (RFP) that specifies the services you are seeking ?

- a. ☐ **YES**, I have an RFP. It is available on the Web at or via (check one):
☐ the Contact Person in Item 6 or ☐ the contact listed in Item 11.

- b. ☐ **NO**, I do not have an RFP for these services.

If you answered NO, you must list below the Telecommunications Services you seek. Specify each service or function (e.g., local voice service) and quantity and/or capacity (e.g., 20 existing lines plus 10 new ones). See the Eligible Services List at www.sl.universalservice.org for examples of eligible Telecommunications Services. Remember that only eligible telecommunications providers can provide these services under the universal service support mechanism. Add additional lines if needed.

Service or Function:	Quantity and/or Capacity:
POTS-Voice and Fax Telephone Lines	Existing and new local phone and fax lines for 8 schools and the district office (POTS and Essex).
Long Distance	Existing and new long distance service for all POTS voice and Fax lines for 8 schools and the district office.
Cellular Phone Service	Existing and new cellular services for 8 schools and the district office.
Homework Hotline	Homework Hotline Service for 8 schools.
Frame Relay	Existing and additional T-1 lines for 8 schools and the district office, including STAR video classrooms.
ATM	Existing and additional upgrades to ATM lines for 8 schools and the district office.
Essex/Centrex	Essex/Centrex Service for all POTS voice and fax lines.

9 ☐ Internet Access

Do you have a Request for Proposal (RFP) that specifies the services you are seeking ?

- a ☒ YES, I have an RFP. It is available on the Web at or via (check one):
☒ the Contact Person in Item 6 or ☐ the contact listed in Item 11.

b ☒ NO, I do not have an RFP for these services.

If you answered NO, you must list below the Internet Access Services you seek. Specify each service or function (e.g., monthly Internet service) and quantity and/or capacity (e.g., for 500 users). See the Eligible Services List at www.sl.universalservice.org for examples of eligible Internet Access services. Add additional lines if needed.

Service or Function:	Quantity and/or Capacity:
Internet Access	Internet access for 8 schools and the district office.

10 ☒ Internal Connections

Do you have a Request for Proposal (RFP) that specifies the services you are seeking ?

- a ☒ YES, I have an RFP. It is available on the Web at or via (check one):
☒ the Contact Person in Item 6 or ☐ the contact listed in Item 11.

b ☒ NO, I do not have an RFP for these services.

If you answered NO, you must list below the Internal Connections Services you seek. Specify each service or function (e.g., local area network) and quantity and/or capacity (e.g., connecting 10 rooms and 300 computers at 56kbps or better). See the Eligible Services List at www.sl.universalservice.org for examples of eligible Internal Connections services. Add additional lines if needed.

Service or Function:	Quantity and/or Capacity:
Network Maintenance	All-inclusive network maintenance for 8 schools and the district office.
Router and Switch Maintenance	Smartnet Router and Switch Maintenance for all routers at 8 schools and the district office.
Additional LAN Connectivity and Upgrades	Network cabling and electronics to accommodate network growth at 8 schools and the district office. All components necessary for turnkey LAN installations and upgrades.
Additional LAN Components	All components required for LAN additions and upgrades at 8 schools and the district office. Includes switches, routers, transceivers, UPS, patch cables/panels, cable management, racks, equipment and installation for a turnkey solution.
Console PBX System	All required equipment, cabling, installation, supplies and labor for a turnkey PBX/CENTREX System for 8 schools and the district office.
Network File Servers	Appropriate file servers and file server upgrades for 8 schools and the district office. Including UPS, Operating System, Client Access Licenses, and turnkey installation and configuration.
ATM capable routers and CSU/DSUs	All equipment required to upgrade the network to ATM. Including routers, CSU/DSUs, cabling, additional equipment, and installation at 8 schools and the district office.
Wireless LAN	All equipment and services required for a turnkey wireless LAN solution at 8 schools sites and the district office. Including bridges, access points, antennas and turnkey installation.

11 (Optional) Please name the person on your staff or project who can provide additional technical details